



## **FREQUENTLY ASKED QUESTIONS REGARDING HIYAA PAYMENTS**

### **How can I make payment for Hiyaa flat?**

HDC will announce payment options available for monthly payment.

### **How much do I have to pay for Hiyaa down payment?**

There is no fixed amount to pay as down payment.

### **Will my rent decrease if I pay a down payment?**

Yes. Based on the amount of down payment monthly instalment will be adjusted

### **When is the last date to make a down payment?**

Customers shall make down payment before signing of the agreement

### **What is the starting date to make monthly installments / rent?**

01 January 2021

### **How can I make a monthly installment or rent payment?**

HDC will announce payment options available for monthly payment.

**What information is required to make online payments?**

Information required in the payment portal.

**When will the penalty charged be made on monthly installment?**

It will be calculated as per the agreement

**How much is charged for penalty fee?**

It will be calculated as per the agreement

**How are fine charges made?**

It will be calculated as per the agreement

**Can we deposit monthly payment from Bank?**

HDC will announce payment options available for monthly payment.

**Can we pay monthly installments through Hulhumale' portal?**

HDC will announce payment options available for monthly payment.

**If 10th of the month is a public holiday, will we charge penal?**

It will be calculated as per the agreement

**What are the payment application order followed by HDC?**

Payment application order will be specified in the agreement

**What if I can't pay before 10th?**

If monthly payments are not made before the due date, penalty will be accounted as per the agreement.